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Analysis of Risk Factors Development of Height Residential Building Development Projects in DKI Jakarta to Improve Project Quality Performance

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ABSTRACT: Construction is a project that has a relatively high risk potential, compared to non-construction work such as manufacturing. The magnitude of the potential encountered, causing the contractor must find a way to deal with risks in order to achieve the expected quality objectives of the construction. Residential high rise buildings have special risks to be anticipated from the beginning, especially in the process of building high-rise residential buildings in DKI Jakarta, not yet have a good approach in order to prevent and cope with the risks that can occur during the construction. The overall research problem is to identify the risks of building process of high residential building, to analyse the risk of construction in the construction process of high occupancy building, risk transfer analysis in order to achieve the expected quality of work result. This study will analyse the respondents of the assigned recipients in this case the selected contractors. This research will specifically discuss some of the problems above research, that is analysing the risk of building process of high rise residential building. The literature review discussed in this research covers the process of construction implementation, risk management, the character of the high-rise building project, the high residential building, the portrait of the high rise residential building in DKI Jakarta, the project performance in order to achieve the expected quality. In addition, this study will also discuss various relevant research results in the last 10 years. This research uses a complete research methodology by identifying problems, analysing research problems, discussing research results, and producing improvement recommendations that impact the research object. The questionnaire was used as a means of collecting primary data from random sampling of the respondents. The research method used is qualitative method. Through this research is expected to produce recommendations on the prevention and transfer of risks of building construction projects of high rise residential buildings in DKI Jakarta. With this, the improvements made will result in the recipients of reliable tasks in the process of construction in the field.

KEYWORDS:risk management, risk identification, quality performance, development process, high rise building, occupancy..

I. INTRODUCTION

The number of cases of construction failures and construction accidents in recent years has prompted the perpetrators of the construction world to really pay attention to all aspects of the initial stage before the construction process begins until the completion of the construction period is implemented. The number of recent construction quality failures has prompted authors and all concerned to carefully and carefully plan the construction process. lack of "controlling", methods of implementation of improper construction, and quality of Operational Management Improper construction project causing many failure in a construction process of construction. The construction project is one type of project



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that has a relatively high risk potential, compared to projects in the non-construction sector, which in a Construction Project itself consists of Owner (Owner of Project / Land) and Contractor (As a service provider construction work). Risks borne by the contractor in a construction project are not small, for example, there is a deviation of the quality of the work, whether it is the result of a deliberate act or not. The risks to the construction project itself are a condition in which the impact of the occurrence of a risk may lead to non-achievement of a project objective, such as completion time, cost, and agreed quality, therefore Contractors in the construction industry, in particular Contractors, as implementers or providers today's construction services, should be increasingly aware of the importance of paying attention to the risks involved in the projects being handled, since errors in estimating and managing risk will have a negative impact on the quality of a construction project, either directly or indirectly on the construction project.

II. RESEARCH GAP

The number of cases of construction failures and construction accidents in recent years has prompted the perpetrators of the construction world to really pay attention to all aspects of the initial phase before the construction process begins until the completion of the construction period. The number of recent construction quality failures has prompted authors and all parties to pay close attention to and carefully plan the construction process. lack of "controlling", improper implementation of construction methods, and quality of operational management Improper construction projects cause many failures in a construction process. The construction project is one type of project that has a relatively high risk potential, compared to projects in the non-construction sector, which in a Construction Project itself consists of Owner (Owner of Project / Land) and Contractor (As a service provider construction work). Risks borne by the contractor in a construction project are not small, for example, there is a deviation of the quality of the work, whether it is the result of a deliberate act or not.

The impact of such matters will usually lead to disputes in courts, delays in work completion, increased claims, and schedule changes. This condition puts the contractor as a party who has a difficult position and high risk. Therefore, the handling of risks that will be faced on a project is important to do as early as possible. Knowledge of the parties involved in the project on risk analysis, handling and transfer is also considered very important. One of the steps that can be taken to reduce the risks in the construction work process is by analyse the factors that may affect the quality of a construction project. For that reason, it is necessary to study the settlement of contractor failure in carrying out development in the field of construction.

III.RESEARCH PROBLEMS

This research will focus on solving the problem:

- 1. What are the risk factors and variables in the construction of high rise residential building project in DKI Jakarta?
- 2. What are the important factors and variables of the construction project model of high rise residential building construction?

IV. LIMITATION OF RESEARCH PROBLEMS

This research will focus on solving the problem:

- 1. Identify the risk of building process of high residential building.
- 2. The study area of this study is limited to the city of DKI Jakarta.
- 3. Of the risks involved in the construction project, the risks to be analyzed and reviewed are the risks during the construction project implementation.

V. RESEARCH OBJECTIVES

The objectives in this study are as follows:

1. To identify factors and risk variables that affect the quality performance at the time of the implementation process of building construction projects.



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2. Knowing the factors and variables important model of construction project construction of high-rise residential buildings.

VI.REFERENCES STUDY

Risk Management

The definition of risk management according to PMBOK 2004, project risk management is the art and science of identifying, analyzing, and handling, against risks through project processes with the primary objective of meeting project objectives. Risk management positively impacts on project recovery, determines the scope of the project, and develops a realistic schedule and estimates the costs to be incurred. It also helps project stakeholders understand the nature of the project, helps team members reflect on existing weaknesses and strengths, and helps to integrate other knowledge areas in project management. Risk by dictionary definition means the possibility of losing or losing. This definition underlines the negative side that is often associated with risk.

Definition Of Risk

Risk is a variation in things that may occur naturally in a situation (Fisk, 1997). Risk is a threat to life, property or financial finances due to danger (Gufbold&Trigumansyah). In general, risk is associated with the probability of occurrence of events beyond expectations (Soeharto, 1995).

Vaughan (1978) discusses several definitions of risk as follows:

- 1. Risk is the chance of loss (Risikoadalahkanskerugian).
- 2. Risk is the possibility of loss (Risikoadalahkemungkinankerugian)
- 3. Risk is uncertainty (Risikoadalahketidakpastian).

Risk Management Based On ISO 31000:2009

ISO 31000 is a standard implementation of risk management issued by the International Organization for Standardization on 13 November 2009. This standard is intended to be applicable and customizable for all types of organizations by providing generic and generic structure and guidance to all operations associated with risk management. Furthermore ISO 31000: 2009 requires that effective risk management implementation be adhered to in 11 principles. Here's an explanation of these principles:

- 1. Risk management creates and protects the value stated in the organization's objectives.
- 2. Risk management is an integral part of the whole process within the organization and a part of management responsibility
- 3. Risk management is part of the decision-making process through its role in providing options to decision makers.
- 4. Risk management should explicitly take into account the uncertainty and must consciously seek to reduce the uncertainty in each of its activities in ensuring the organization's objective achievement
- 5. Risk management should be built through a systematic, structured, and timely approach in order to contribute efficiently and consistently produce comparable and reliable outputs
- 6. Risk management requires the availability of adequate information such as historical data, corporate experience, stakeholder feedback, observations, and expert judgments so that decision makers can be sure that the decision has calculated all available information at the time the decision was made
- 7. Risk management requires customization in accordance with both internal and external contexts- and the inherent risk profile of the organization
- 8. Risk management should take into account the human and cultural factors that form the capability of an organization to achieve its objectives
- 9. Risk management should be transparent and inclusive involving all stakeholders in determining risk criteria
- 10. Risk management should be dynamic, repeatable, and responsive to changes in both internal and external events.
- 11. Risk management should be able to facilitate the sustainable development of an organization measured by its maturity level.organizations.



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Risk Identification

Those involved in risk identification activities are; project heads, project team members, risk management teams, customers, outside project team experts, end users, other project heads, stakeholders, and risk management experts. Risk identification is a recurring process because new risks are likely to be recognized when the project is in progress during the project cycle. The frequency of repetition and who the personnel involved in each cycle will vary greatly from case to case. Project teams should always be involved in every process so that they can develop and maintain responsibility for risks and action plans against risks that arise.

Source Of Risk

A construction project the risks can be derived from two things, first deriving from decisions taken and the scope of the project (internal), such as those relating to technical, financial, scheduling and organizational issues, both sourced from outside the scope of the project (external) is nature and environment including legal, social, economic and cultural aspects in which the project is implemented. The risks of existing construction projects can be described as follows:

- 1. The design of the project (defective or faulty design, incomplete design and design built ability).
- 2. Contract documents, general and specific requirements, specifications, list of employment volumes, addendum contained in contract documents may be a source of risk for construction projects.
- 3. Natural conditions.
- 4. Implementation of construction work activities on a project, construction requires large resources, technological level of mastery, and specific products, the special characteristics of this construction project contains a potential risk that is not small..
- 5. Unstable economic conditions can complicate / inhibit the continuity of the implementation of the work.
- 6. The political situation greatly affects the business climate in a country.

Risk Allocation

The imposition or allocation of project risks to the parties involved in the project and on the principle of which party bears the burden of risk should be the party most able to control the risk. According to Fisk (2006), the basics to be considered in the allocation of risk are all risks are expenses to the owner, unless the contract has been approved or has been recognized by the contractor or the insurer to obtain appropriate compensation.

Basically there are several ways / methods in risk management that can be used to handle the risks of construction projects are:

- 1. Risk avoidance
- 2. Risk reduction/mitigation
- 3. Risk retention
- 4. Risk transfer

Construction Implementation Process

The construction project is a series of activities that are only one time implemented and generally short-term and clear time of the beginning and end of its activities. according to ervianto (2002), the construction project has three characteristics that can be viewed in three dimensions, namely:

- 1. Unique: no exact sequence of activities (no identical projects, similar projects existed), projects are temporary and always involve different groups of workers.
- 2. Needed resources: every project requires resources islabor, money, equipment, methods and materials.
- 3. Organization: each organization has a diversity of goals within which it engages a number of individuals with varying expertise.



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Fig 1: Cost, Quality and Time. (Source :gooogle)

The construction project is a series of interrelated activities to achieve a specific purpose (building / construction) within certain time, cost and quality. Construction projects always require resources (man), materials (materials building), machine (equipment) and methods.

Stages Of Construction Implementation

In the life cycle project, the construction process is carried out after the procurement phase. This stage is the implementation stage of the planning that has been done.



Fig 2: Life Cycle Of Project

Factors and Risk Variables for Construction of Residential Buildings

There are many things that affect the performance of the project, where there are three main objectives of performance that is, performance time, cost, and quality. The factors - factors are as follows:

- Design and Technology Evaluation Factors
- Management Factor
- > Environmental Factor
- Contract Document Factor
- Labor Factor
- Factor Tool And Material
- Implementation Factor

Character Of Construction Project

For a construction project it is specifically seen as a whole to have some uniqueness when compared to some other types of projects such as manufacturing industry projects. Therefore in this paper will be discussed features of a construction project, among others, as follows:

- Unique
- ➤ Limited By Time, Quality and Cost
- > Items Working Systematically
- Generally Workers / Laborers Release
- Generally Working in the Open Space
- > The work is not repetitive
- ➤ Handmade Work Results
- Cost Calculation Performed Before Execution
- Measurable Volume of Work
- Huge Potential Of Occupational Risk
- Using Heavy Construction Equipment
- Potential for Claiming



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Character Building Project Of High Residential Building In DKI Jakarta

Here are some characteristics of high rise building building structures that can be useful in planning and implementation of construction projects

- 1. High Buildings.
- 2. Typical.
- 3. High risk.
- 4. High complexity
- 5. High safety demands,
- 6. The value of the contract is large

Quality Definition

In recent years, Garvin, Harvey and Green (1993) suggested five discrete and interdependent quality definitions. The five things are:

- 1. Special / extraordinary there are three variations
- 2. Perfection and consistency
- 3. Compliance for purpose
- 4. Value of money
- 5. Transformative

Quality Performance Management

The Project Quality Management Process includes:

- a. Quality Planning identifies quality standards relevant to the project and determines how to full fill them.
- b. Conduct Quality Assurance implement a planned, systematic planned activity to ensure that the project does all the processes necessary to meet the requirements.
- c. Conduct Quality Control the results of project-specific monitoring to determine whether they conform to relevant quality standards and to identify ways to eliminate unsatisfactory performance causes.

Character Of High Residential Building Project In DKI Jakarta

Here are some characteristics of high rise building structure that can be useful in planning and implementation.

- 1. Height of Building.
- 2. Typical.
- 3. High risk.
- 4. High complexity.
- 5. High safety demands.
- 6. The contract value is great.

VII. RESEARCH METHODOLOGY

Research Process

This research uses a complete research methodology by identifying problems, analyzing research problems, discussing research results, and producing improvement recommendations that impact the research object. The questionnaire was used as a means of collecting primary data from random sampling of the respondents. The research method used is qualitative method.



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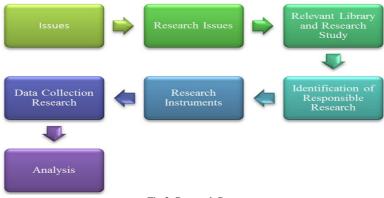


Fig 3: Research Process

Data Collection

Data to be collected and used in this research is secondary data. Secondary data is data obtained from relevant research journals.

Research Respondent

The results of this study will further contribute to contractor respondents who use insurance services as a tool for risk transfer.

Research Instrument

This study further examines several research factors which will then be discussed to produce research findings in this study:

- a. Identify the risks of construction on the construction of high-rise buildings.
- b. Risk transfer in the process of building high-rise buildings.

Operational Research Model

The Operational Model This study, developed as an important frame of mind, can be seen in Figure 4 below:

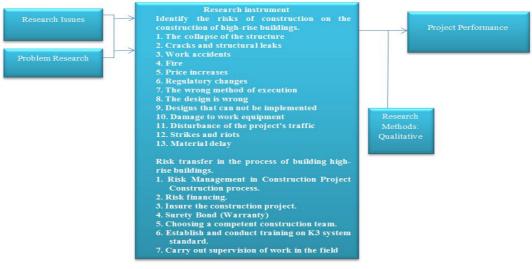


Fig 4: Research Operational Mode



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VIII. DISCUSSION OF RESEARCH RESULTS

This study uses primary data obtained from the results of filling questionnaires by as many as 60 respondents who are all people or construction actors involved in the construction of high rise buildings (High Rise Building) located in the area of DKI Jakarta. Of the 60 questionnaires distributed to service users (owner) in the Jakarta area as many as 55 questionnaires are returned. Of the 55 incoming data only 50 respondents who were then sorted and recapitulated as in appendix table 3.3 recapitulation of respondents' answers research. The following is a recapitulation of data based on educational background:

Diploma : 17 respondents
S1 : 29 respondents
S2 : 4 respondents

At this stage data questionnaire results that have been answered by the respondents will be collected and then the data respondents will be sorted. After that the answers from the questionnaires that have been filled respondents will be processed using the help of SPSS (Statistical Package for the Social Sciences) program. The type of testing performed is as follows:

Test Realiability

The reliability test is an advanced stage in the factor analysis after the validity test of the constituent variable of the factors formed. In the analysis of early stage factors have been obtained two component factors formed by each variable forming. Both components of these factors then tested its reliability by looking at the value of crombach alpha obtained from the results of reliability test.

Kriteria	Koefisien Reliabilitas o					
Sangat Reliabel	> 0,900					
Reliabel	0,700 - 0,900					
Cukup Reliabel	0,400 - 0,700					
Kurang Reliabel	0,200 - 0,400					
Tidak Reliabel	< 0,200					

Table 1: Criteria OfReability (Source :Sugiyono 2007, 183)

Based on table 1 above, the adequacy of factor components is not reliable if it has coefficient crombach's alpha below 0.2, the coefficient of crombach's alpha between 0.2 to 0.4 declared less reliable and on the coefficient of crombach's alpha between 0.4 to 0, 7 has been declared quite reliable.

Using SPSS program support, the following table 2 is the result of the reliability test of the two component factors formed:



Table 2: Reliability Of Factor Components

Based on table 2 above, the value of cronbach's alpha reliability factor test component factor is 0.904, which means the factor factor is declared reliable.

Correlation Test

In this research, the correlation test is conducted to measure the relationship between all independent variables which are the risk factors that are found in the risk analysis of the construction of high rise residential building project in DKI Jakarta in improving the project quality performance. Correlation analysis done in research using SPSS version 20 program aid and because the data used in this study is numerical then correlation analysis used is product moment



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correlation analysis. The independent variable with correlation value of $r \ge 0.4$ is considered to have a close relationship with the risk of construction of building construction project high occupancy in improving project quality performance and will be analysed further by using intercorrelation analysis. Table 3 The following are the variables that pass in correlation analysis:

Results of Correlation Analysis

Variabel x	Information Conferation	R (Hitung)	Korelasi				
X1	Design error in the construction process	0,567	Correlated				
X2	Changes in design / specifications in the construction process	0,639	Correlated				
X8	Lack of control and coordination within the team in the construction process	0,585	Correlated				
X10	Changes in the scope of work in the construction process	0,436	Correlated				
X11	Is the provision of human resources in the construction process	0,424	Correlated				
X12	Performance of poor specialist contractors in the construction process	0,443	Correlated				
X14	Low level of management discipline in the construction process	0,501	Correlated				
X15	The existence of internal conflicts within the project management ranks	0,514	Correlated				
X26	If the delay of payment of specialist contractors through the main contractor in the construction process	0,574	Correlated				
X28	job disputes in the field in the construction process	0,682	Correlated				
X32	low labor productivity in the construction process	0,451	Correlated				
X34	There is damage / loss (theft of material) in the construction process	0,439	Correlated				

Variabel x	Information	R (Hitung)	Korelasi
X37	Less precisely the procurement of materials and equipment (volume,	0,401	Correlated
	schedule, price, and quality) in the construction process		
X39	In the event of a landslide / collapse of a retaining wall in the construction process	0,401	Correlated
X42	Unsuitable iron adjustment and assembly in the construction process	0,422	Correlated
X43	There was an occurrence of formwork collapse in a construction project construction	0,547	Correlated
X46	if there is an error in the field survey in the construction process	0,619	Correlated
X48	The quality of material is not in accordance with the standards in the construction process	0,592	Correlated
X49	The occurrence of changes in the implementation schedule of work in the construction process	0,569	Correlated

Table 3: Results Of Correlation Analysis

Based on table 3 above, it can be seen that from 49 variables analysed using SPSS Program, there are only 19 variables that have correlation (correlation value of $r \ge 0,4$) to construction project risk variables in improving quality performance, these variables are further analysed by intercorrelation analysis.

Intercorrelation test

Intercorrelation test conducted to determine the magnitude of the relationship between independent variables of the other free variables selected from the correlation test results. In the intercorrelation analysis, the free variable causing a high correlation with the other independent variables (correlation value $r \ge 0.4$) will be removed from the model until it can be modeled without independent variables that are highly correlated. The following is the intercorrelation result of the 19 selected variables.



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	X1	X2	X8	X10	X11	X12	X14	X15	X26	X28	X32	X34	X37	X39	X42	X43	X46	X48	X49
X1	1	.350	.363**	.417**	.246	.261	.129	.324	.282*	.286*	.040	.263	.137	.081	.057	.334*	.175	.344*	.224
X2	.350	1	.351	346	.360	355	.383**	395**	.326	.399**	.187	.541**	525	.583**	.151	.315	.441"	395**	.367**
X8	363**	.351*	1	.219	.387**	,320°	.289*	392**	.321*	.381**	354	.330°	.315	.214	,294*	.268	.299*	.308*	.327*
X10	A17**	.346	.219	1	.192	.269	.128	.268	.318	.397**	.227	.417**	.438**	.280°	.102	.275	.107	.179	.204
X11	.246	.360	.387**	.192	1	.382**	.296	.319	.253	.104	.149	.568**	.429**	.429**	.350	.198	.367**	.280	.297
X12	.261	.355	.320	.269	.382**	1	.204	.194	.319*	.332*	.032	.226	.393**	349	.228	.382**	.400**	.071	.509**
X14	.129	.383**	.289*	.128	.296	.204	1	312	.308	.286*	A27"	.363**	.351*	302	522"	.372**	390"	384"	.358*
X15	.324	.395**	.392**	.268	.319	.194	,312	1	.350	.340	.224	.387**	.381**	.298	.270	.384**	.234	.298	.304
X26	.282	.326	.321	318	.253	.319	.308	.350	1	.360°	.444**	.218	.237	.097	.282*	.363**	.256	.277	.379**
X28	.286	.399"	.381"	.397"	.104	.332	.286	.340	.360	1	411"	.190	.274	325	.185	.383**	.394"	.365"	.382**
X32	.040	.187	.354*	.227	.149	.032	.427**	.224	.444**	.411**	1	.156	.145	.200	.428**	.280*	.235	.250	.428**
X34	.263	.541**	.330°	.417**	.568**	.226	.363	387**	.218	.190	.156	- 1	.607**	.607**	.214	.250	.387**	.260	.233
X37	.137	.525"	.315	.438"	.429"	393"	.351	381"	.237	274	.145	.607"	1	.691"	.286	.331	.406"	.145	.287
X39	.081	.583**	.214	_280°	.429**	.349	.302	.298	.097	.325*	.200	.607**	.691	1	.347	.137	.449**	.311	.231
X42	.057	.151	,294	.102	350	.228	.522**	.270	.282*	.185	A28"	.214	.286	347	1	.230	.350	.428**	.447**
X43	.334	.315	.268	.275	.198	.382**	.372"	384"	.363**	.383**	.280	.250	.331	.137	.230	1	.435"	.192	.297*
X46	.175	.441"	.299*	.107	.367**	.400**	.390**	.234	.256	.394**	.235	.387**	.406**	.449**	.350°	.435**	1	.510**	.363**
X48	,344	.395"	.308	.179	.280	.071	.384**	.298	.277	.365"	.250		.145	311	.428"	.192	.510"	1	.179
X49	.224	.367"	.327	.204	.297	.509"	.358	.304	.379"	.382**	.428**	.233	.287	231	.447"	.297	.363"	.179	1

Table 5.Intercorrelation Analysis Results

Factor Analysis Test

Factor analysis test is performed to form several groups of selected independent variables from the correlation and intercorrelation test results that are considered valid to explain the risk factors contained in the construction project construction phase in improving the quality performance of DKI Jakarta Province.

KMO and Bartlet

Bartlett of Sphericity and Keizer Meyer Olkin test Mearuse of Sampling Adequacy (KMO) is a test instrument used to measure intercorrelation between variables and whether factor analysis can be done. Criteria data that can be analyzed factors are data showing KMO> 0.5 and Bartlet's test of Sphericity at significant <0.05 (Ghozalli, 2006).

IX. CONCLUSION

Based on the results of analysis and discussion of research, the authors take the conclusion that is the answer of the questions on research problems are:

- 1. There are 49 variable risks identified by the author in a multi-storey building project in DKI Jakarta.
- 2. There are 19 causes of the risks identified (see Table 4.2). From the data analysis on these risks it can be obtained the result that the rank of the largest risk variables and mitigation actions for each risk variable are:X1(0,5670), X2(0,567), X8(0,585), X10(0,436), X11(0,424), X12(0,443), X14(0,501), X15(0,514), X26(0,574), X28(0,682), X32(0,451), X34(0,439), X37(0,401), X39(0,401), X42(0,422), X43, X46(0,619), X48(0,592), X49(0,569).

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