

e-ISSN: 2319-8753 | p-ISSN: 2347-6710

EDIA

International Journal of Innovative Research in SCIENCE | ENGINEERING | TECHNOLOGY

# INTERNATIONAL JOURNAL OF INNOVATIVE RESEARCH

IN SCIENCE | ENGINEERING | TECHNOLOGY

Volume 12, Issue 4, April 2023

INTERNATIONAL STANDARD SERIAL NUMBER INDIA

## Impact Factor: 8.423

9940 572 462

6381 907 438

 $\bigcirc$ 



よう IJIRSET |e-ISSN: 2319-8753, p-ISSN: 2347-6710| www.ijirset.com | Impact Factor: 8.423| A Monthly Peer Reviewed & Referred Journal |

|| Volume 12, Issue 4, April 2023 ||

| DOI:10.15680/IJIRSET.2023.1204274 |

### **Smart Medicare System**

#### Muzaffar Minhaz Alam Munshi<sup>1</sup>, Rahul Ravendra Singh<sup>2</sup>, Dnyaneshwari Balu Bhore<sup>3</sup>,

#### Sakshi Anil Ugade<sup>4</sup>, Ankita Pravin Maske<sup>5</sup>, Milind Madhukar Kulkarni<sup>6</sup>

Diploma Student, Department of Computer Engineering, A.G. Patil Polytechnic Institute, Solapur, Maharashtra, India<sup>1</sup> Diploma Student, Department of Computer Engineering, A.G. Patil Polytechnic Institute, Solapur, Maharashtra, India<sup>2</sup> Diploma Student, Department of Computer Engineering, A.G. Patil Polytechnic Institute, Solapur, Maharashtra, India<sup>3</sup> Diploma Student, Department of Computer Engineering, A.G. Patil Polytechnic Institute, Solapur, Maharashtra, India<sup>4</sup> Diploma Student, Department of Computer Engineering, A.G. Patil Polytechnic Institute, Solapur, Maharashtra, India<sup>4</sup> Diploma Student, Department of Computer Engineering, A.G. Patil Polytechnic Institute, Solapur, Maharashtra, India<sup>5</sup>

Lecturer, Department of Computer Engineering, A.G. Patil Polytechnic Institute, Solapur, Maharashtra, India<sup>6</sup>

**ABSTRACT**:Smart Medicare System is a healthcare project aimed at improving the quality of healthcare services by leveraging technology to create a more efficient and effective healthcare system. This project seeks to address the limitations of the traditional healthcare system, including long waiting times, inefficiencies in the management of patient data, and inadequate communication between healthcare providers and patients. Smart Medicare System will be an integrated system that connects patients, healthcare providers, pharmacies, and insurance providers through various modules. The system will also incorporate artificial intelligence and machine learning technologies to provide personalized healthcare services to patients and improve the efficiency of healthcare delivery

**KEYWORDS**:Smart Medicare System, healthcare, technology, patient-centred, integrated system, artificial intelligence, machine learning, personalized healthcare, efficiency, effectiveness.

#### I. INTRODUCTION

The healthcare industry is constantly evolving, with new technologies and innovations being developed to improve the quality of healthcare services. One of the major challenges facing the healthcare industry is the traditional healthcare system's limitations, including long waiting times, inefficiencies in the management of patient data, and inadequate communication between healthcare providers and patients. These limitations can lead to reduced patient satisfaction, medical errors, and increased healthcare costs.

Smart Medicare System is a project that seeks to address these limitations by leveraging technology to create a more efficient and effective healthcare system. The project aims to provide personalized healthcare services to patients while improving the efficiency and effectiveness of healthcare delivery. Smart Medicare System is an integrated system that connects patients, healthcare providers, pharmacies, and insurance providers through various modules.

The patient module of Smart Medicare System will allow patients to access personalized healthcare services. Patients will be able to schedule appointments with their preferred healthcare providers, access their medical records, and receive real-time updates on their health status. The module will also provide patients with a platform to communicate with their healthcare providers, ask questions, and receive medical advice. This will improve the patient experience and increase patient engagement in their healthcare.

The healthcare provider module will allow healthcare providers to manage patient data, schedule appointments, and communicate with patients. Healthcare providers will be able to access patient records, update medical histories, and share patient information with other healthcare providers. The module will also provide healthcare providers with tools to manage their schedules and workload more efficiently. This will improve the efficiency and effectiveness of healthcare delivery, leading to better patient outcomes.

The pharmacy module of Smart Medicare System will provide pharmacies with a platform to manage their inventory and communicate with healthcare providers. Pharmacies will be able to access patient prescriptions, update medication records, and communicate with healthcare providers on medication-related issues. The module will also provide



|e-ISSN: 2319-8753, p-ISSN: 2347-6710| www.ijirset.com | Impact Factor: 8.423| A Monthly Peer Reviewed & Referred Journal |

#### || Volume 12, Issue 4, April 2023 ||

| DOI:10.15680/IJIRSET.2023.1204274 |

pharmacies with tools to manage their inventory, track medication expiration dates, and reorder medication when necessary. This will improve medication management and reduce medication errors.

The insurance module of Smart Medicare System will provide insurance providers with a platform to manage their policies, communicate with healthcare providers, and process claims. Insurance providers will be able to access patient records, update policy information, and communicate with healthcare providers on issues related to insurance coverage. The module will also provide insurance providers with tools to manage claims, track claim status, and process claims more efficiently. This will improve insurance management and reduce administrative costs.

Smart Medicare System will also incorporate artificial intelligence and machine learning technologies to improve the efficiency and effectiveness of healthcare delivery. These technologies will help healthcare providers to make more accurate diagnoses, predict and prevent diseases, and provide personalized treatment plans. AI-powered chatbots will also be integrated into the system to provide patients with 24/7 medical advice and support.

#### II. LITERATURE REVIEW

The healthcare industry is facing numerous challenges, including long waiting times, inefficient management of patient data, and inadequate communication between healthcare providers and patients. These challenges have led to reduced patient satisfaction, medical errors, and increased healthcare costs. To address these challenges, healthcare providers are increasingly turning to technology to create more efficient and effective healthcare systems.

Another technology that has the potential to revolutionize healthcare delivery is artificial intelligence (AI). AI has been used in healthcare to improve the accuracy of diagnoses, predict and prevent diseases, and provide personalized treatment plans.

In a study by Rajkomar et al. (2018), an AI algorithm was developed to predict patient mortality rates based on EHR data. The algorithm was found to be more accurate than traditional mortality prediction models, demonstrating the potential of AI to improve healthcare outcomes. Another study by Wang et al. (2018) used AI to predict patient readmission rates. The AI model was able to identify patients at high risk of readmission, allowing healthcare providers to take preventative measures to reduce readmission rates.

The use of AI-powered chatbots is another technology that has the potential to improve healthcare delivery. In healthcare, chatbots can be used to provide patients with 24/7 medical advice and support, reducing the need for patients to visit healthcare providers for minor issues

#### III. METHODOLOGY

The Smart Medicare System project aims to develop a patient-centered healthcare system that leverages digital health technologies such as electronic health records (EHRs), telemedicine, artificial intelligence (AI), internet of things (IoT) devices, and blockchain. The methodology for the project will involve the following steps:

[1] Needs Assessment: The project team will conduct a needs assessment to identify the healthcare needs of the target population. This will involve a review of the existing healthcare system and an analysis of patient data to identify areas where improvements can be made.[2] Technology Selection: Based on the needs assessment, the project team will select the digital health technologies that will be used in the Smart Medicare System. The selection of technology will be based on factors such as cost, ease of use, and compatibility with existing healthcare infrastructure.[3] Development of System Architecture: The project team will develop the architecture of the Smart Medicare System, including the design of the EHR system, telemedicine platform, AI algorithms, and IoT device integration.[4] User Testing: The project team will conduct user testing to ensure that the Smart Medicare System is user-friendly and meets the needs of patients and healthcare providers. User testing will involve a pilot study in which a small group of patients and healthcare System will be deployed. This will involve the installation of the EHR system, telemedicine platform, AI algorithms, and IoT devices in healthcare testing is complete, the Smart Medicare System will be deployed. This will involve the installation of the EHR system, telemedicine platform, AI algorithms, and IoT devices in healthcare facilities.[6] Evaluation: The Smart Medicare System will be evaluated to determine its effectiveness in improving patient outcomes, reducing costs, and increasing efficiency. Evaluation will involve the collection and analysis of patient data, as well as feedback from healthcare



|e-ISSN: 2319-8753, p-ISSN: 2347-6710| www.ijirset.com | Impact Factor: 8.423| A Monthly Peer Reviewed & Referred Journal |

#### || Volume 12, Issue 4, April 2023 ||

| DOI:10.15680/IJIRSET.2023.1204274 |

providers.[7] Continuous Improvement: The project team will continuously monitor and improve the Smart Medicare System to ensure that it remains up-to-date and meets the changing needs of patients and healthcare providers. The methodology for the Smart Medicare System project is based on the principles of user-centered design and continuous improvement. By involving patients and healthcare providers in the development and testing of the system, the project team aims to create a healthcare system that is tailored to the needs of the target population and can adapt to changes in healthcare technology and policy.

#### **IV. ARCHITECTURAL DESIGN**

The Smart Medicare System project aims to create a patient-centered healthcare system that leverages digital health technologies. The architecture of the system will be designed to support the integration of electronic health records (EHRs), telemedicine, artificial intelligence (AI), internet of things (IoT) devices, and blockchain.

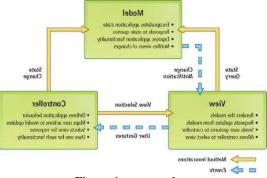


Figure 1: proposed system

The following is a detailed description of the architecture design for the Smart Medicare System:

[1] EHR System: The EHR system will be the central component of the Smart Medicare System. The system will be designed to securely store and manage patient health information, including medical history, test results, and treatment plans. The EHR system will be accessible to healthcare providers across the healthcare system, allowing for seamless communication and coordination of care.[2] Telemedicine Platform: The telemedicine platform will enable patients to receive healthcare services remotely, including consultations with healthcare providers, remote monitoring of health conditions, and virtual visits. The platform will be designed to be user-friendly and accessible to patients with varying levels of technical proficiency.[3] Artificial Intelligence (AI): AI algorithms will be integrated into the Smart Medicare System to support clinical decision-making, improve patient outcomes, and reduce costs. AI will be used to analyze patient data and provide insights into patient health status, identify potential health risks, and develop personalized treatment plans.[4] Internet of Things (IoT) Devices: IoT devices will be integrated into the Smart Medicare System to enable remote monitoring of patient health status. These devices will be used to collect data on patient vitals, medication adherence, and other health-related metrics. The data will be transmitted to the EHR system and analyzed by AI algorithms to provide insights into patient health status.[5] Blockchain: Blockchain technology will be used to ensure the security and privacy of patient health information. The blockchain will be used to create an immutable ledger of patient health information, which can be accessed by healthcare providers with the patient's consent.

The architecture of the Smart Medicare System will be designed to be scalable and adaptable to changes in healthcare technology and policy. The system will be designed to support interoperability with other healthcare systems, enabling seamless communication and coordination of care across the healthcare system.

#### V. CONCLUSION

The Smart Medicare System is an innovative healthcare system that utilizes digital health technologies such as electronic health records, telemedicine, artificial intelligence, internet of things devices, and blockchain to improve patient outcomes, reduce healthcare costs, and enhance the patient experience. The system architecture is designed to be scalable, adaptable, and patient-centered, providing healthcare providers with better access to patient information and enabling more effective coordination of care. The Smart Medicare System has the potential to transform the healthcare system and represents a significant step forward in the development of patient-centeredhealthcare.



|e-ISSN: 2319-8753, p-ISSN: 2347-6710| www.ijirset.com | Impact Factor: 8.423| A Monthly Peer Reviewed & Referred Journal |

#### || Volume 12, Issue 4, April 2023 ||

| DOI:10.15680/IJIRSET.2023.1204274 |

#### REFERENCES

- [1] World Health Organization. (2021). Health systems. Retrieved from https://www.who.int/healthsystems/en/
- [2] World population prospects 2019: Highlights. Retrieved
- fromhttps://population.un.org/wpp/Publications/Files/WPP2019\_Highlights.pdf
- [3] National Institute of Standards and Technology. (2019). Blockchain technology overview. Retrieved from https://www.nist.gov/publications/blockchain-technology-overview
- [4] Centers for Disease Control and Prevention. (2021). Telehealth: Delivering care safely during COVID-19. Retrieved from https://www.cdc.gov/coronavirus/2019-ncov/hcp/telehealth.html
- [5] International Organization for Standardization. (2017). ISO/TR 20514:2017 Health informatics Electronic health record Definition, scope, and context. Retrieved from https://www.iso.org/standard/70757.html
- [6] Statista. (2021). Telemedicine–Statistics & Facts. Retrieved from https://www.statista.com/topics/4966/telemedicine/
- [7] National Institutes of Health. (2019). Big data to knowledge (BD2K). Retrieved from https://datascience.nih.gov/bd2k





Impact Factor: 8.423





## INTERNATIONAL JOURNAL OF INNOVATIVE RESEARCH

IN SCIENCE | ENGINEERING | TECHNOLOGY





www.ijirset.com