



e-ISSN: 2319-8753 | p-ISSN: 2347-6710

# IJIRSET

International Journal of Innovative Research in  
**SCIENCE | ENGINEERING | TECHNOLOGY**



# INTERNATIONAL JOURNAL OF INNOVATIVE RESEARCH

IN SCIENCE | ENGINEERING | TECHNOLOGY

Volume 13, Issue 3, March 2024

**ISSN** INTERNATIONAL  
STANDARD  
SERIAL  
NUMBER  
INDIA

Impact Factor: 8.423



9940 572 462



6381 907 438



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# Swift Cafe: Canteen Food Service

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**ABSTRACT:** College canteens often experience congestion during breaks, resulting in extended queues and wait times. This presents a significant hurdle for both students and faculty, potentially disrupting their schedules and causing tardiness for lectures. Implementing a thorough queue management system holds the potential to drastically diminish or eradicate these wait times, thereby enhancing the overall dining experience for all involved. A pivotal element of an effective college canteen queue management system entails incorporating a direct order display platform. This innovation enables orders to be directly transmitted to the kitchen, eliminating the need for servers to handle coupons manually. This streamlined process is anticipated to save considerable time and bolster the efficiency of kitchen staff. Another crucial feature of such a system is the ability to pre-order meals. This functionality empowers students and faculty to schedule their food in advance, ensuring prompt meal retrieval during breaks without the necessity of queuing. Additionally, diversifying payment options can further enhance convenience by simplifying transactions. By removing the burden of manual coupon handling and facilitating advanced ordering, a comprehensive queue management system has the potential to transform the canteen experience, providing a more efficient and convenient dining environment for all stakeholders.

**KEYWORDS:** - Swift Cafe: Canteen Food Service, Android, Firebase Cloud Database, Kotlin, Java, IOT, Arduino, Buzzer, Pre-Order, Whole Earnings, Menu, Pending and Completed Order.

## I. INTRODUCTION

Traditional canteens suffer from inefficiency and outdated processes. They rely on pen-and-paper records, cash transactions, and manual procedures, resulting in long queues and wasted time. This issue is particularly problematic in large canteens, such as those in colleges and universities. Our proposed Android and IoT-based canteen management system aims to address these challenges by automating and streamlining the entire canteen operation. The system enables users to browse the menu, place orders, and make payments electronically, all via their smartphones. This eliminates the need for queuing at the counter, saving users valuable time. Additionally, the system integrates seamlessly with the kitchen to ensure swift and efficient order preparation and service. Orders are displayed on an Application Panel or Monitor in the kitchen as soon as they are placed, enabling kitchen staff to commence preparation immediately, without waiting for physical order slips. Furthermore, the system provides both prepaid and cash-on-delivery options, further reducing waiting times at the counter. Swift Cafe: Canteen Food Service offers efficient and fast services, ensuring customer satisfaction.

## II. LITERATURE REVIEW

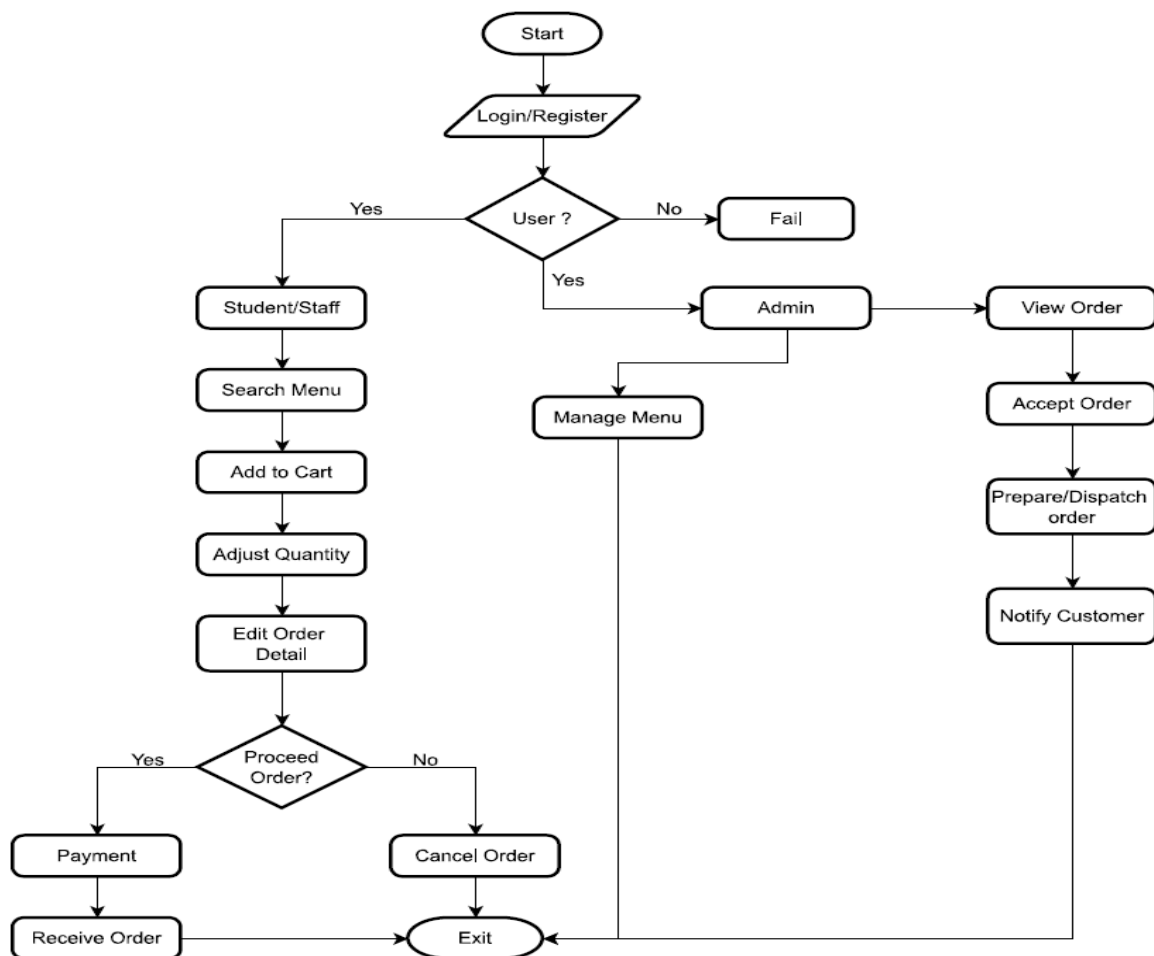
Canteen management systems have emerged as a focal point in recent literature, with studies delving into their impact on efficiency and user experience within food service industries. Research has extensively explored the role of mobile applications and IoT technologies in streamlining food ordering processes, emphasizing their ability to reduce waiting times and enhance user satisfaction in cafeteria settings. Additionally, investigations into user interfaces and design principles have underscored the importance of creating intuitive and user-friendly interfaces tailored specifically for canteen environments. Furthermore, studies focusing on order management systems and inventory management have provided valuable insights into optimizing backend processes to ensure smooth operations and customer satisfaction.

By integrating findings from these studies, canteen management systems like the proposed Swift Cafe can be developed to address user needs while enhancing efficiency and convenience within canteen settings.

### III. METHODOLOGY

The primary objective of this project is to offer swift and convenient food ordering services to college students, staff, and other users. Traditionally, individuals have been required to physically visit the canteen to place food orders, resulting in prolonged waiting periods. However, Swift Cafe revolutionizes this process by enabling users to order food online in a few simple steps. Swift Cafe presents a comprehensive menu featuring various categories, item descriptions, ratings, and prices. Users have the flexibility to select any item from the menu and complete their order using diverse payment options.

To utilize Swift Cafe's services, users must initially register with accurate details. Once registered, they can log in to access the entire menu. Ordering food is straightforward - users add desired items to their cart and select their preferred payment method. Upon placing an order, the administrator receives and confirms it, updating its status accordingly. Additionally, customers can conveniently review their order history and delete orders as desired. Once an order is prepared, users receive notifications via SMS and can track their order status. Swift Cafe streamlines the food ordering process, ensuring efficiency and user satisfaction.





#### User Features:

1. Sign Up and Log In: Users can create accounts and access the platform securely.
2. Explore the Food World: Users can browse through a wide variety of food options available.
3. Discover Popular Picks: Users can find trending and popular food items easily.
4. Quick Search: Users can swiftly search for specific food items.
5. Add to Cart: Users can add desired items to their shopping cart.
6. Quantity Adjustment: Users can adjust the quantity of items in their cart.
7. Cart Management: Users can manage the contents of their shopping cart.
8. Seamless Checkout: Users can complete their purchases smoothly.
9. Edit Order Details: Users can modify details of their orders before checkout.
10. Order History: Users can view their past order records.
11. Recent Purchases: Users can see their most recent orders for quick reference.
12. Order Status Tracking: Users can track the status of their orders in real-time.
13. Profile Update: Users can update their profile information as needed.

#### Admin Panel Features:

1. Admin Sign Up and Log In: Administrators can securely access the admin panel.
2. Product Management: Administrators can manage the inventory of food items.
3. Order Management: Administrators can oversee and manage incoming orders.
4. Order Tracking: Administrators can track the status of orders.
5. Earnings Overview: Administrators can view an overview of earnings and revenue.
6. Create a User: Administrators can create new user accounts.
7. Admin Profile Update: Administrators can update their profile information.

#### ADVANTAGES

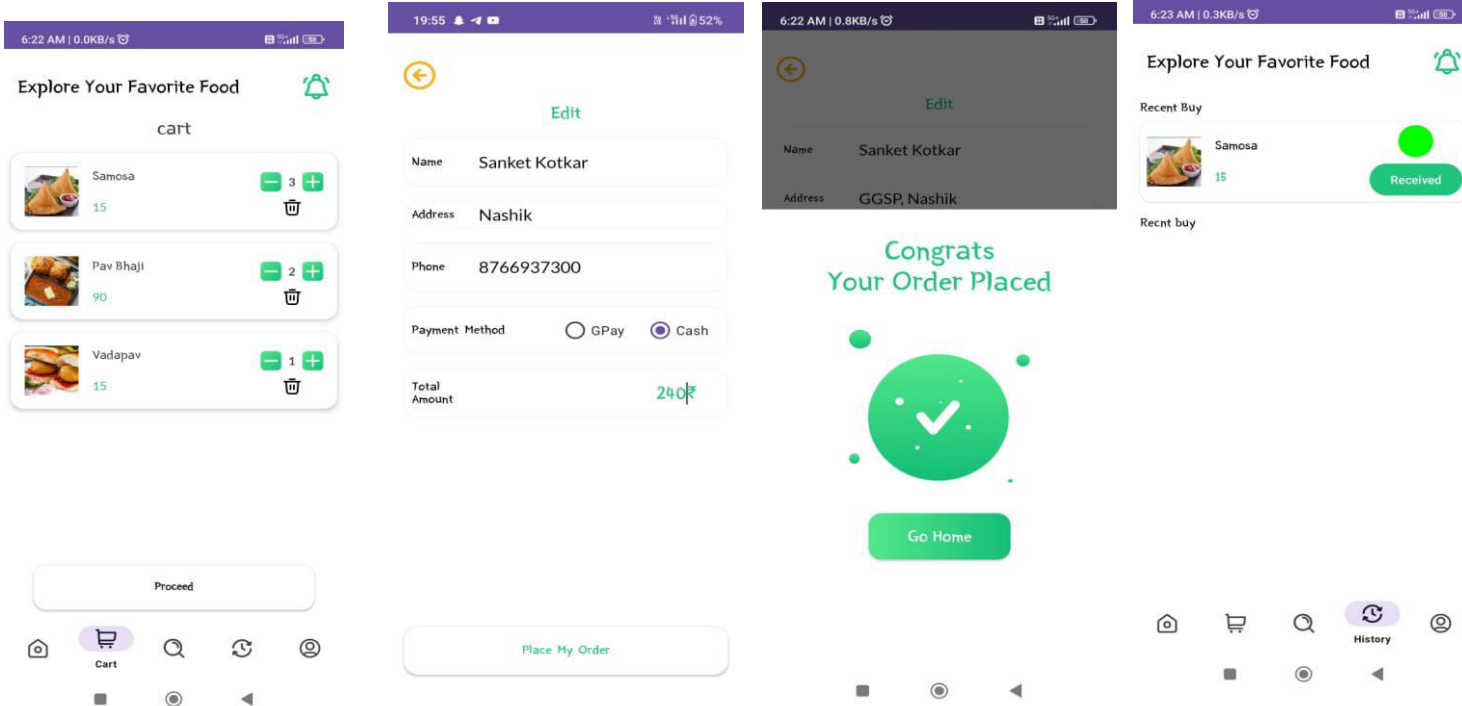
1. Quick, Paperless Ordering: Efficient order placement without paperwork.
2. Reliable, Top-Quality Service: Ensured safety and quality in food delivery.
3. Varied Food Selection: Offering diverse menu options for preferences.
4. Easy Status Updates: Simplified order tracking and issue resolution.
5. Prioritized Handling: Efficiently managing orders based on urgency.
6. Flexible Comments & Attachments: Additional order customization options.
7. Work Accuracy: Precise order processing to minimize errors.
8. Reduced Workload: Decreased manual workload for personnel.
9. Individual Information Access: Users can access their order details independently.
10. Enhanced Speed: Improved system performance for faster operations.

#### DISADVANTAGES

1. Requires Internet Connection.
2. Required Android Phone.



#### IV. RESULTS

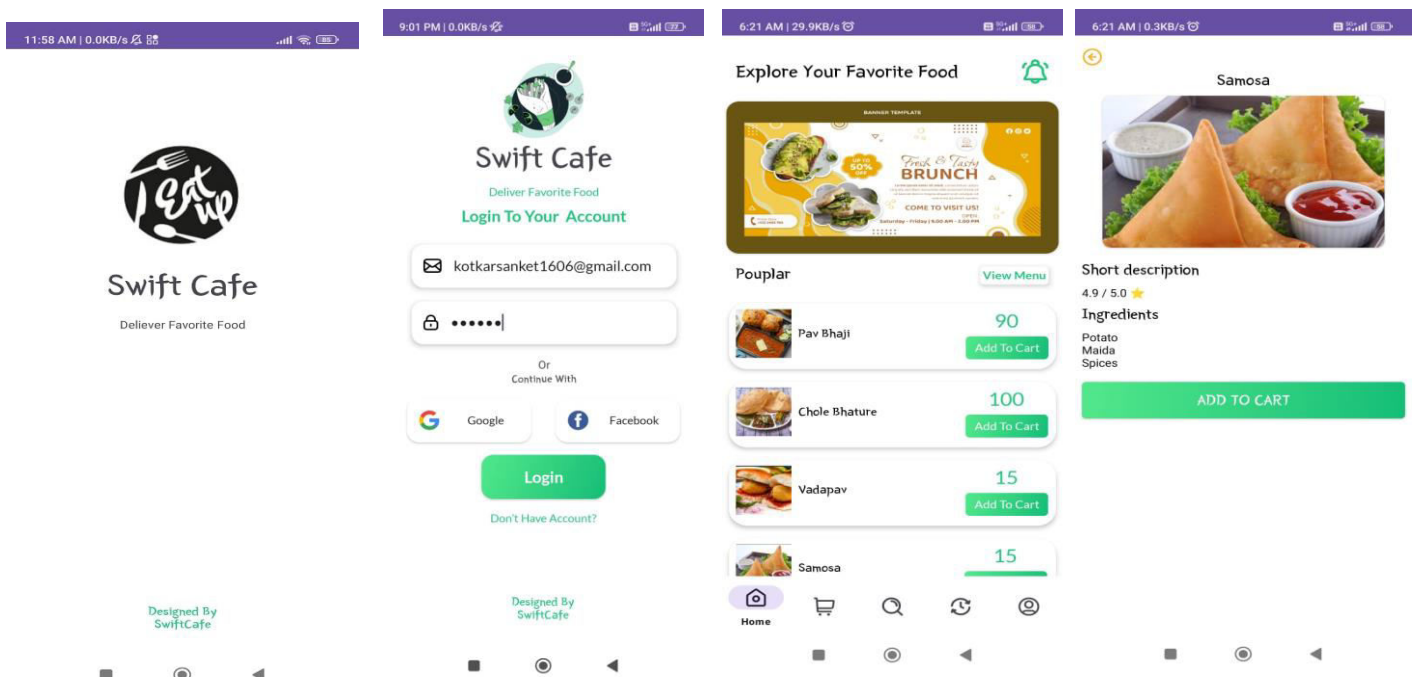


For User,

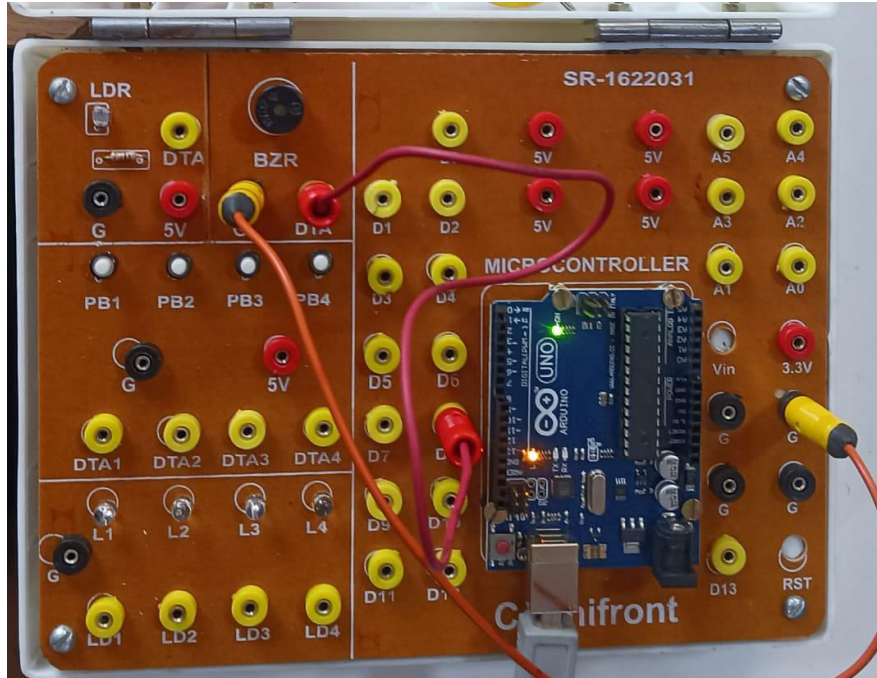
Here on User's Side User can Browse Menu add Order into the Cart and Order a Food by Adjusting Quantity and Do Seamless Payment also get Notified by SMS.

Admin Side,

Admin can Accept the User's Order and Dispatch it when Order is ready and also Overview of Pending Order, Completed Order and Whole Earning of the Day.



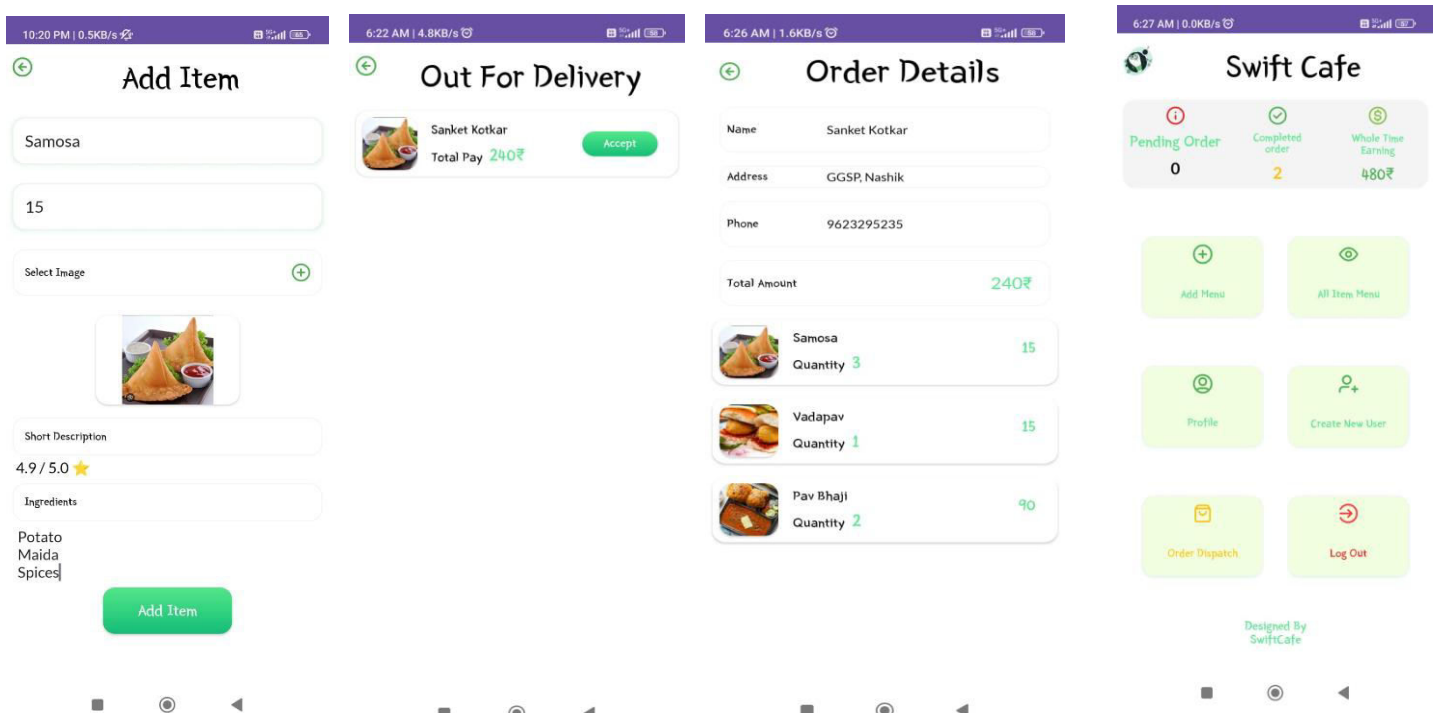
Admin Can get Notified by buzzer Sound When in Pending Order any Order is Arrived



## V. CONCLUSION

For User Side:

The canteen management system offers users a streamlined and convenient food ordering experience with features like quick and paperless ordering, multiple food selection options, and simple status updates. Users benefit from enhanced accuracy in order processing and increased efficiency, ensuring a seamless eating experience.





For Admin Side:

From the administrative perspective, the canteen management system provides efficient tools for managing products, orders, and communications. With features like product management, multi-level priorities, and communication tools, administrators can effectively streamline backend processes and ensure smooth operations. Through continued enhancements and security measures, administrators can further optimize system reliability and efficiency.

#### FUTURE SCOPE

1. AI and ML Integration: Implementing AI and ML for personalized recommendations and user behavior analysis.
2. IoT Expansion: Integrating IoT devices for smarter kitchen operations and improved efficiency.
3. AR Technology: Incorporating AR for interactive food visualization before ordering.
4. Advanced Data Analytics: Utilizing analytics for insights into user behavior and operational optimization.

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